

Andrew Provencal

DevOps Engineer

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github.com/provencalandrew



Professional Experience

Senior DevOps Engineer Self Financial Inc.
07/2021 - 09/2025 Austin Texas

- Collaborated with dev teams to improve service quality via testing and release processes
- Monitored production systems with a holistic focus on uptime and performance
- Served in on-call rotation for incident response and operational support

Senior Site Reliability Engineer TCP Software
07/2017 - 07/2021 Austin Texas

- Developed systems to manage platform infrastructure and applications
- Advised teams and leadership on selecting tech stacks for business solutions
- Promoted collaboration and proactive communication across project teams

Support Technician Amazon
09/2016 - 07/2017 San Marcos Texas

- Supported large-scale distributed applications in production
- Deployed and imaged hardware; maintained standardized software stacks
- Built strong, cooperative relationships across support and dev teams

Network Technician Angelo State University
2013 - 2016 San Angelo Texas

- Student internship

Petty Officer Third Class USNR
2010 - 2016

Certifications & Achievements

AWS Certified Solutions Architect
AWS Certified Developer
AWS Certified DevOps Engineer
Time Magazine's Person of the Year - 2006

Education

MS:CS	Angelo State University	2026
BS:CS	Angelo State University	2016
AAS:IT	Howard College	2013

Skills & Competences

Amazon Web Services		Tooling	
CloudFormation	●●●○	Bash	●●●○
CloudFront	●●●○	Confluence	●●●○
CloudWatch	●●●○	Docker	●●●○
DynamoDB	●●○○	Git	●●●○
EC2	●●●○	Go	●○○○
ECS Fargate	●●●○	Jira	●●●○
IAM	●●●○	Linux	●●●○
Lambda	●●●○	Packer	●●○○
Network Firewall	●●●○	Powershell	●●●○
RDS	●●●○	Python	●●●○
S3	●●●○	SQL	●●●○
VPC	●●●○	Terraform	●●●○

References

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